

# I. Overview

The OpenVox Unified Communications Platform (UCP) is an ideal all-in-one solution for integrating data, voice, and video, designed for small and medium-sized enterprises. It can be widely deployed in government and enterprise call systems, commercial call centers, and dispatch centers.

The core philosophy of UCP is that users can select business modules and control modules with different functions and performance levels according to their own needs. These modules are connected to the backplane via a high-speed Ethernet network through dedicated communication connectors.

The OpenVox Unified Communications Platform is not merely a single VoIP gateway or IPPBX product, but rather a unified communications platform covering a full range of telecom interfaces and IPPBX functions.

UCP supports multiple interface types including FXS/FXO/GSM/WCDMA/LTE/E1/T1/Audio/Radio and magneto interfaces, and supports CPU control modules based on the general-purpose X86 architecture, which can be flexibly installed in IPPBX systems or other business systems.

## II. Competitive Advantages

- Multiple carrier-grade interface modules: GSM / LTE / Analog / E1 & T1 / Audio / Intercom / Magneto interfaces, meeting access requirements for various scenarios.
- Hot-swap design supported; modules can be flexibly expanded and replaced to ensure zero-downtime upgrades.
- Carrier-grade hardware and software platform, stable and reliable, suitable for mission-critical business scenarios.
- Dual redundant power supply design with automatic failover to improve system availability.
- High-availability architecture with load balancing support to ensure continuous service under high concurrency.
- Multi-node clustering and failover mechanism to ensure continuous operation of core services.
- Modular architecture with flexible combinations on demand, facilitating future expansion and functional upgrades.
- Supports both single-node independent deployment and distributed network deployment, adaptable to different scale networks.
- Friendly and intuitive user interface; new users can quickly get started with configuration and O&M.
- Full hot-swap support; fault localization and module replacement are efficient and convenient, reducing maintenance time.

## III. Model Parameter Comparison

### (1) Performance Parameter Overview

Model	UCP1202	UCP1600	UCP2120	UCP4131
Image				
Recommended Users (UDP registration scenario only)	Up to 800 (ref. CCU-N-ALDER)	Up to 800 (ref. CCU-N-ALDER)	Up to 4000 (based on CCU-I-TGL)	Up to 4000 (based on CCU-I-TGL)
Recommended Concurrent Calls	Up to 200 (ref. CCU-N-ALDER)	200 (ref. CCU-N-ALDER)	800 (ref. CCU-N-ALDER)	Up to 800 (ref. CCU-I-TGL)

Model	UCP1202	UCP1600	UCP2120	UCP4131
Max Built-in Analog User Ports	16 (1× AIU-16 service board)	64 (4× AIU-16 service boards)	160 (10× AIU-16 service boards)	160 (10× AIU-16 service boards)
Max FXO Interfaces	8 (1× AIU-8 service board)	32 (4× AIU-8 service boards)	80 (10× AIU-8 service boards)	80 (10× AIU-8 service boards)
Max E1/T1 Interfaces	4 (1× DTU service board)	16 (4× DTU service boards)	40 (10× DTU service boards)	40 (10× DTU service boards)
Max Wireless Ports	4 (1× WTU service board)	16 (4× WTU service boards)	40 (10× WTU service boards)	40 (10× WTU service boards)
Max Wireless Trunking Ports	4 (1× RIU service board)	16 (4× RIU service boards)	40 (10× RIU service boards)	40 (10× RIU service boards)

## (2) Physical Parameter Overview

Parameter	UCP1202	UCP1600	UCP2120	UCP4131
Dimensions	50mm(H) × 188mm(W) × 202mm(D)	44mm(H) × 434mm(W) × 330mm(D)	88mm(H) × 434mm(W) × 330mm(D)	176.8mm(H) × 435.8mm(W) × 330mm(D)
Weight	1.5kg	3.9kg (with CSU-F + 5× blank panels)	5.6kg (with CSU-F + 11× blank panels)	9.6kg (with CSU-F + 11× blank panels + 2× PSU)
Max Power Consumption (Full Config)	< 36W	< 64W	< 170W	< 340W
Input Voltage (AC Power)	∥	100V ~ 240V AC		
Input Current (AC Power)	Input Current (DC Power): 3A	1A	2A	4A
Power Frequency (AC Power)	∥	50Hz/60Hz		
Max Output Power (AC Power)	36W	75W	200W	400W
Input Voltage (DC Power)	12V	Not supported	-48V ~ -60V	
Subscriber Line Distance	3.0km (when telephone sets are not connected in parallel)			
Storage Temperature	-40°C ~ 70°C	-20°C ~ 70°C		

Parameter	UCP1202	UCP1600	UCP2120	UCP4131
Long-term Operating Temperature	0°C ~ 50°C			
Short-term Operating Temperature	-5°C ~ 55°C Note: Short-term operation refers to continuous operation not exceeding 12 hours and no more than 8 days accumulated per year.			
Ambient Humidity	5% ~ 95% RH, non-condensing			
Airborne Particle Concentration	Less than 180 mg/m <sup>3</sup>			

### (3) Series Product Structure Details

#### UCP1202

Product Dimension	Key Information				
Appearance & Specs	 <p>The image shows the front panel of the UCP1202 device. It features two main sections: Slot 1 (Control) and Slot 2 (Service). Slot 1 includes a LAN port, a WAN port, an HDMI port, a USB port, and a power button. Slot 2 includes a DTU port, a CONSOLE port, an E1/T1/U1 port, and a power button. On the right side, there are two Ethernet ports (ETH1 and ETH2) and a DC 12V power input. Various status LEDs for SATA, PWR, and RST are also visible.</p> <ul style="list-style-type: none"> <li>• <b>Dimensions:</b> W 188mm × D 202mm × H 50mm</li> <li>• <b>Form Factor:</b> Desktop sheet-metal chassis, compact size, space-saving.</li> </ul>				
Positioning & Capacity	<ul style="list-style-type: none"> <li>• <b>User Capacity:</b> Serves up to <b>100 users</b>.</li> <li>• <b>Application Scenarios:</b> Core voice switching for SMEs, local access gateway for branch offices.</li> <li>• <b>Business Expansion:</b> Supports analog (FXS/FXO), digital (E1/T1), wireless (GSM/LTE), intercom, and broadcast interface expansion.</li> </ul>				
Slot Configuration	<table border="1" style="width: 100%; text-align: center;"> <tr> <td style="width: 50%; height: 30px;">1</td> <td style="width: 50%; height: 30px;"> </td> </tr> <tr> <td style="width: 50%; height: 30px;">2</td> <td style="width: 50%; height: 30px;"> </td> </tr> </table> <ul style="list-style-type: none"> <li>• <b>Slot 1 (Control):</b> Must and can only install 1 <b>CCU-N-ALDER</b> control board.</li> <li>• <b>Slot 2 (Service):</b> Provides 1 general-purpose service board slot for expanding various voice or storage cards.</li> </ul>	1		2	
1					
2					

<b>Product Dimension</b>	<b>Key Information</b>
<b>Configuration Rules</b>	<ul style="list-style-type: none"> <li>• <b>Basic Principle:</b> Must have 1 control board installed to operate normally.</li> <li>• <b>IP Address Recognition:</b> General-purpose service boards (except ACU/RIU) automatically recognize the initial IP based on slot number; Slot 2 corresponds to IP 172.16.80.2.</li> <li>• <b>Empty Slot Handling:</b> Unused slots must be fitted with blank panels to ensure dust protection and heat dissipation.</li> </ul>

## UCP1600

<b>Product Dimension</b>	<b>Key Information</b>						
<b>Appearance &amp; Specs</b>	 <ul style="list-style-type: none"> <li>• <b>Dimensions:</b> W 434mm × D 330mm × H 44mm</li> <li>• <b>Form Factor:</b> 1U standard rack-mount chassis, suitable for installation in server cabinets.</li> </ul>						
<b>Positioning &amp; Capacity</b>	<ul style="list-style-type: none"> <li>• <b>Application Scenarios:</b> Core unified communications for SMEs, high-density access gateway for branch offices.</li> <li>• <b>Full Interface Support:</b> Fully supports analog (FXS/FXO), digital (E1/T1), mobile (GSM/LTE), and intercom/broadcast/magneto interface expansion.</li> </ul>						
<b>Slot Configuration</b>	<table border="1" data-bbox="422 1220 1332 1377"> <tr> <td style="text-align: center; color: green;">2</td> <td style="text-align: center;">3</td> <td style="text-align: center;">5</td> </tr> <tr> <td style="text-align: center; color: red;">1</td> <td style="text-align: center;">CSU-F/G</td> <td style="text-align: center;">4</td> </tr> </table> <ul style="list-style-type: none"> <li>• <b>Slot 1 (Control):</b> Must and can only install 1 <b>CCU-N-ALDER</b> control board.</li> <li>• <b>Slots 2–5 (Service):</b> Provides 4 general-purpose service board slots, supporting mixed insertion of various service boards with strong expandability.</li> <li>• <b>Hard Drive Expansion:</b> To expand storage, the <b>SEU hard drive board</b> must be installed in <b>Slot 2</b>, supporting 1× 2.5-inch hard drive.</li> </ul>	2	3	5	1	CSU-F/G	4
2	3	5					
1	CSU-F/G	4					
<b>Configuration Rules</b>	<ul style="list-style-type: none"> <li>• <b>Basic Principle:</b> Must have 1 control board installed to operate normally.</li> <li>• <b>IP Address Recognition:</b> General-purpose service boards (except ACU/RIU) automatically recognize the initial IP based on slot number; Slot 2 corresponds to IP 172.16.80.2, and so on.</li> <li>• <b>Empty Slot Handling:</b> Empty slots without service boards must be fitted with blank panels.</li> </ul>						

# UCP2120

Product Dimension	Key Information												
<p><b>Appearance &amp; Specs</b></p>	<div style="text-align: center;">  </div> <ul style="list-style-type: none"> <li>• <b>Dimensions:</b> W 434mm × D 330mm × H 88mm  </li> <li>• <b>Form Factor:</b> 2U standard rack-mount chassis, providing higher-density slot support.</li> </ul>												
<p><b>Positioning &amp; Capacity</b></p>	<ul style="list-style-type: none"> <li>• <b>Application Scenarios:</b> Core switching for medium-sized enterprises, high-capacity branch access gateway.</li> <li>• <b>Expansion Capability:</b> Supports mixed insertion of more telecom interfaces, meeting complex networking requirements.</li> </ul>												
<p><b>Dual Control Board Design</b></p>	<ul style="list-style-type: none"> <li>• <b>Slots 1 &amp; 8:</b> Provides 2 control board slots, supporting installation of all CCU control board models.</li> <li>• <b>Configuration Strategy:</b> <ul style="list-style-type: none"> <li>- Single control board: Installed in Slot 1 by default.</li> <li>- Dual control boards: Can achieve high-reliability redundancy (requires software support).</li> <li>- Mixed use: Slot 8, when not occupied by a control board, can be used as a regular service slot.</li> </ul> </li> </ul>												
<p><b>Service Slots</b></p>	<table border="1" style="margin-left: auto; margin-right: auto;"> <tbody> <tr> <td style="text-align: center;">4</td> <td style="text-align: center;">7</td> <td style="text-align: center;">11</td> </tr> <tr> <td style="text-align: center;">3</td> <td style="text-align: center;">6</td> <td style="text-align: center;">10</td> </tr> <tr> <td style="text-align: center;">2</td> <td style="text-align: center;">5</td> <td style="text-align: center;">9</td> </tr> <tr> <td style="text-align: center; color: red;">1</td> <td style="text-align: center;">CSU-F/G</td> <td style="text-align: center; color: red;">8</td> </tr> </tbody> </table> <ul style="list-style-type: none"> <li>• <b>Slot Distribution:</b> Provides 9 service board slots (Slots 2-7, 9-11).</li> <li>• <b>Hard Drive Expansion:</b> <ul style="list-style-type: none"> <li>- Single drive: When control board is in Slot 1, SEU board goes in Slot 3; when in Slot 8, it goes in Slot 10.</li> <li>- Dual drives: Supports dual hard drive expansion, occupying Slots 3/4 or 10/11 respectively.</li> </ul> </li> </ul>	4	7	11	3	6	10	2	5	9	1	CSU-F/G	8
4	7	11											
3	6	10											
2	5	9											
1	CSU-F/G	8											
<p><b>Configuration Rules</b></p>	<ul style="list-style-type: none"> <li>• <b>Basic Principle:</b> At least 1 control board must be installed.</li> <li>• <b>IP Address Recognition:</b> General-purpose service boards (except ACU/RIU) automatically recognize the initial IP based on slot number; Slot 2 corresponds to 172.16.80.2.</li> <li>• <b>Empty Slot Handling:</b> Unoccupied slots must be fitted with blank panels.</li> </ul>												

# UCP4131

Product Dimension	Key Information																														
<p><b>Appearance &amp; Specs</b></p>	<div data-bbox="379 376 1458 846" data-label="Image"> </div> <ul style="list-style-type: none"> <li>• <b>Dimensions:</b> W 435.8mm × D 330mm × H 176.8mm</li> <li>• <b>Form Factor:</b> 4U standard rack-mount chassis, providing maximum expansion space.</li> </ul>																														
<p><b>Positioning &amp; Capacity</b></p>	<ul style="list-style-type: none"> <li>• <b>Application Scenarios:</b> Core dispatch host for large enterprises, regional tandem gateway, carrier-grade access.</li> <li>• <b>High Reliability:</b> Supports dual hot standby, distributed clustering (requires software), RAID storage redundancy, and dual power supply redundancy.</li> </ul>																														
<p><b>Slot Configuration</b></p>	<div data-bbox="373 1189 1445 1599" data-label="Diagram"> <p style="text-align: center;">TELECOM EQUIPMENT LAYOUT</p> <table border="1" style="width: 100%; text-align: center; border-collapse: collapse;"> <tr> <td style="width: 12.5%;">Service Board</td> <td style="width: 12.5%;">Main Control Board</td> <td style="width: 12.5%;">Service Board</td> <td style="width: 12.5%;">Service Board</td> <td style="width: 12.5%;">Service Board</td> <td style="width: 12.5%;">Switch Board</td> <td style="width: 12.5%;">Service Board</td> <td style="width: 12.5%;">Main Control Board</td> <td style="width: 12.5%;">Service Board</td> <td style="width: 12.5%;">Service Board</td> <td style="width: 12.5%;">Service Board</td> <td style="width: 12.5%;">Service Board</td> <td style="width: 12.5%;">Blank Panel</td> <td style="width: 12.5%;">Power Supply</td> <td style="width: 12.5%;">Power Supply</td> </tr> <tr> <td>1</td> <td>2</td> <td>3</td> <td>4</td> <td>5</td> <td>CSU</td> <td>6</td> <td>7</td> <td>8</td> <td>9</td> <td>10</td> <td>11</td> <td></td> <td>12</td> <td>13</td> </tr> </table> </div> <ul style="list-style-type: none"> <li>• <b>Total Slots:</b> Provides <b>13</b> physical slots.</li> <li>• <b>Control Slots:</b> <b>Slots 2 and 7.</b> Slot 7, when not occupied by a control board, can be used as a service slot.</li> <li>• <b>Service Slots:</b> Provides <b>9</b> service board slots (Slots 1, 3-6, 8-11).</li> <li>• <b>Power Slots:</b> Provides <b>2</b> redundant power supply slots (Slots 12, 13).</li> </ul>	Service Board	Main Control Board	Service Board	Service Board	Service Board	Switch Board	Service Board	Main Control Board	Service Board	Service Board	Service Board	Service Board	Blank Panel	Power Supply	Power Supply	1	2	3	4	5	CSU	6	7	8	9	10	11		12	13
Service Board	Main Control Board	Service Board	Service Board	Service Board	Switch Board	Service Board	Main Control Board	Service Board	Service Board	Service Board	Service Board	Blank Panel	Power Supply	Power Supply																	
1	2	3	4	5	CSU	6	7	8	9	10	11		12	13																	
<p><b>Dual Control Board Design</b></p>	<ul style="list-style-type: none"> <li>• <b>Single Control Board Mode:</b> Operates with only one control board installed.</li> <li>• <b>Dual Control Board Mode:</b> When two control boards are installed, hardware-level redundancy is achieved, significantly improving system reliability.</li> </ul>																														
<p><b>Configuration Rules</b></p>	<ul style="list-style-type: none"> <li>• <b>Basic Principle:</b> At least 1 control board must be installed.</li> <li>• <b>Mixed Insertion Support:</b> All service boards support mixed insertion in any service slot.</li> <li>• <b>Exclusive Feature:</b> Only this model supports <b>RAID card (RSU)</b> and <b>redundant power supplies.</b></li> </ul>																														

## IV. Unit Boards

Introduction to the various unit board types of the Unified Communications Platform.

Type	Unit Board Model	Brief Description	Interfaces Provided	Compatible with the Following Chassis			
				UCP1202	UCP1600	UCP2120	UCP4131
Switch Board	CSU-F	Network switch board with 100M port speed	2× 100M Ethernet ports	No	Yes	Yes	Yes
	CSU-G	Network switch board with 1000M port speed	3× Gigabit Ethernet ports, 1× SFP port	No	Yes	Yes	Yes
Control Board	CCU-I-ALDER	Control board using a 3.40GHz Intel quad-core N100 processor, occupies only 1 slot, uses onboard M.2 SSD by default	2× Gigabit Ethernet ports, 1× HDMI, 1× USB 3.0	Yes	Yes	Yes	Yes
	CCU-I-TGL	Uses Intel 11th Gen quad-core i5/i7 processor, requires 2 slots, uses onboard M.2 SSD by default, supports up to 2 hard drive boards	3× Gigabit Ethernet ports, 1× HDMI, 2× USB 3.0, 1× RST button	No	No	Yes	Yes
RAID Module Board	RSU	RAID controller card, supports RAID 1 mode	2× SATA interfaces	No	No	No	Yes
Storage Expansion Board	SEU	Hard drive expansion board, supports one 2.5-inch HDD or SSD	1× SATA interface	No	Yes	Yes	Yes

Type	Unit Board Model	Brief Description	Interfaces Provided	Compatible with the Following Chassis			
				UCP1202	UCP1600	UCP2120	UCP4131
General Service Board	AIU-8	Analog interface board, supports FXO/FXS interfaces	8× FXS/FXO interfaces	Yes	Yes	Yes	Yes
	AIU-16	Analog interface board, FXS interfaces only	16× FXS interfaces	Yes	Yes	Yes	Yes
	WTU	Wireless interface board, supports GSM/WCDMA/LTE wireless access	4× GSM/WCDMA/LTE interfaces	Yes	Yes	Yes	Yes
	DTU	Digital trunk board, supports E1/T1/J1 trunk line access	1/2/4× E1/T1/J1 interfaces 1× Gigabit Ethernet port 1× Mini HDMI, 1× USB 2.0	Yes	Yes	Yes	Yes
	ACU	Audio broadcast service board, supports RCA jack audio input/output	2× audio input/output interfaces	Yes	Yes	Yes	Yes
	RIU	Wireless trunking service board, supports wireless paging and intercom	2/4× wireless interfaces	Yes	Yes	Yes	Yes

## (1) Switch Board

Interfaces and Appearance

1U Chassis UCP1600 Switch Board (CSU-F)



2U Chassis UCP2120 Switch Board (CSU-F)



2U Chassis UCP2120 Switch Board (CSU-G) with SFP Interface

Feature Dimension	Detailed Characteristics
<b>Flexible Model Selection</b>	<ul style="list-style-type: none"> <li>● <b>CSU-F (100M version):</b> Suitable for 1U (UCP1600) and above chassis, provides basic network switching capability with high cost-effectiveness.</li> <li>● <b>CSU-G (Gigabit version):</b> Suitable for 2U (UCP2120) and above chassis, provides gigabit-speed high-speed switching capability to meet large data throughput demands.</li> </ul>
<b>Rich Interface Configuration</b>	<ul style="list-style-type: none"> <li>● <b>CSU-F Interfaces:</b> Provides <b>2× 100M</b> ETH ports for connecting to external networks or cascading devices. Provides <b>1× CONSOLE</b> debug port and <b>1× RST</b> reset button.</li> <li>● <b>CSU-G Interfaces:</b> Provides <b>3× Gigabit (1000M)</b> ETH ports, significantly increasing network access bandwidth. Provides <b>1× SFP optical port</b>, supporting fiber access for long-distance transmission or connection to core switches.</li> </ul>
<b>Internal Switching Architecture</b>	<ul style="list-style-type: none"> <li>● <b>Backplane Switching:</b> Directly connects to the chassis backplane via rear-facing ports, forming an internal LAN with the control board and service boards — no external cabling required.</li> <li>● <b>Plug-and-Play:</b> All 3 models (UCP1600/2120/4131) come with CSU-F as standard; users can flexibly upgrade to CSU-G based on network requirements.</li> </ul>

## (2) Control Board

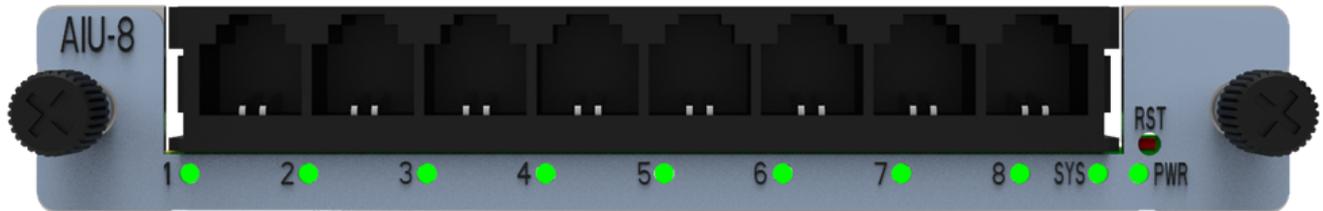
Category	Parameter	CCU-I-TGL (High-Performance Control Board)	CCU-N-ALDER (Standard Control Board)
<b>Product Positioning</b>	Processor Architecture	Intel Quad-Core X86 Architecture Processor	
	Recommended Use Case	<b>High-Density / Large-Capacity Scenarios</b> Lab concurrent calls: 1800 (G.711) / 1000 (G.729)	<b>Small and Medium Enterprise Scenarios</b> Recommended users < 800, recommended concurrent calls < 200
<b>Software Ecosystem</b>	Protocol Support	IP side: SIP / IAX2; CPE side: BRI / PRI / SS7 / R2 / GSM / WCDMA, etc.	
	Compatible Platforms	OpenVox UC PBX, Asterisk, FreePBX, 3CX, Issabel, VitalPBX, etc.	
<b>Lab Performance (Peak Concurrent)</b>	G.711 (ulaw)	3200 channels	2000 channels
	G.729	1250 channels	620 channels
<b>Hardware Interfaces</b>	Front Panel Interfaces	LAN, WAN, HDMI, USB, <b>SATA</b>	LAN, WAN, HDMI, USB

### (3) Service Boards

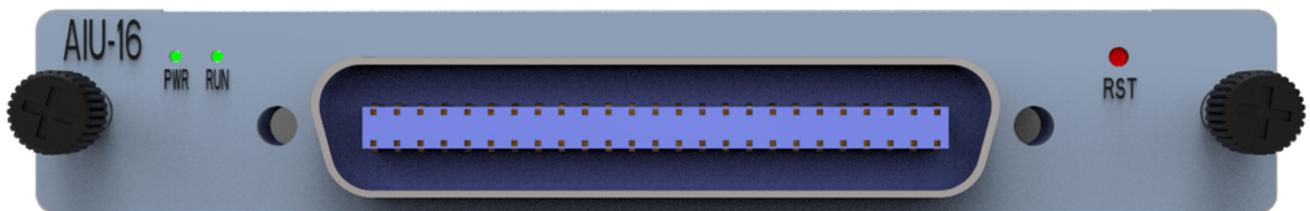
## AIU — Analog Interface Unit Board

#### Interfaces and Appearance

AIU-8: Each module provides 8× FXO / 8× FXS, RJ11 interfaces



AIU-16: Each module provides 16× FXS, FXO not supported, RJ21 interfaces



Feature Dimension	Detailed Characteristics
Seamless Unified Communications	<ul style="list-style-type: none"> <li>• <b>Hybrid Networking Capability:</b> Used with the UCP platform to achieve perfect integration and smooth transition between VoIP networks and traditional PSTN networks.</li> <li>• <b>High Compatibility:</b> 100% compatible with <b>Asterisk, 3CX, FreePBX, FreeSWITCH,</b> and <b>VOS</b> and other mainstream softswitch platforms.</li> <li>• <b>Full Codec Support:</b> Supports G.711(U/A), GSM, G.722, G.726, G.729A and other codecs to ensure high-quality voice service.</li> </ul>
Flexible Interface Configuration	<ul style="list-style-type: none"> <li>• <b>Multiple Models Available:</b> Offers AIU-8 (8-port) and AIU-16 (16-port) series to meet different scale analog access requirements.</li> <li>• <b>Rich Interface Types:</b> <ul style="list-style-type: none"> <li>- <b>AIU-8:</b> RJ11 interface, supports 8FXO / 8FXS / 4FXO+4FXS mixed configurations.</li> <li>- <b>AIU-16:</b> High-density RJ21 interface, provides 16 FXS ports (FXO not supported).</li> </ul> </li> </ul>
Professional Fax & Voice	<ul style="list-style-type: none"> <li>• <b>High-Fidelity Fax:</b> Supports <b>T.38 fax relay</b> and <b>T.30 fax passthrough</b>, ensuring stable and clear multi-page continuous fax transmission.</li> <li>• <b>Intelligent Voice Processing:</b> Built-in echo cancellation, static jitter buffer, VAD (Voice Activity Detection), and CNG (Comfort Noise Generation) to improve call quality.</li> <li>• <b>Advanced Features:</b> Supports Caller ID, MWI (Message Waiting Indicator), call hold/transfer/waiting, and custom dial plans.</li> </ul>
Convenient O&M Management	<ul style="list-style-type: none"> <li>• <b>Efficient Deployment:</b> Supports DHCP, DNS/DDNS, TFTP, and NAT networking, with automated configuration and bulk deployment capabilities.</li> <li>• <b>Open Architecture:</b> Provides open API interfaces, supports custom scripts, facilitating secondary development and system integration.</li> <li>• <b>Visual Configuration:</b> All parameter settings can be completed through a user-friendly Web interface, with support for gain adjustment and volume control.</li> </ul>

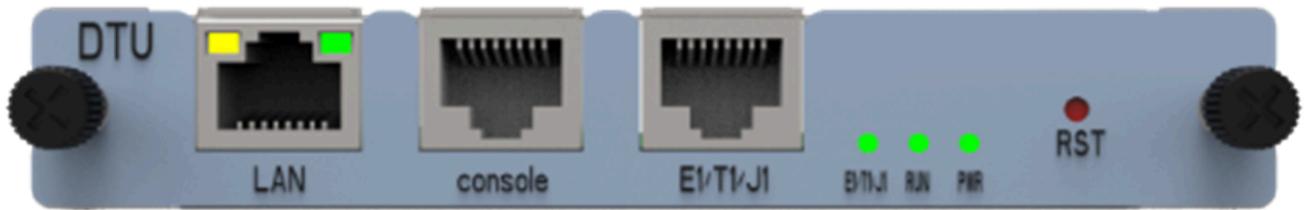
## WTU — Wireless Unit Board



WTU-1 wireless module provides 4G connectivity support for UCP1600/2120/4131 series chassis. Each module supports 4 4G channels.

Feature Dimension	Detailed Characteristics
<b>Full-Network 4G Connectivity</b>	<ul style="list-style-type: none"> <li>• <b>High-Speed Wireless Access:</b> Supports <b>LTE connection to VoIP devices</b>, enabling high-quality voice communication without relying on wired networks.</li> <li>• <b>Multi-Channel Concurrency:</b> Each module provides <b>4× 4G channels</b>, supporting multi-channel concurrent calls and SMS sending/receiving.</li> <li>• <b>Emergency Communication Backup:</b> Can serve as a reliable backup link when wired networks are interrupted, ensuring critical business communications are uninterrupted.</li> </ul>
<b>Powerful SMS Features</b>	<ul style="list-style-type: none"> <li>• <b>SMS Marketing &amp; Notifications:</b> Supports <b>SMS bulk sending</b>, SMS to email, SMS forwarding, and remote SMS control to meet enterprise marketing and system alert needs.</li> <li>• <b>Convenient Development Interfaces:</b> Provides <b>SMS API</b>, USSD, and USSD API for easy secondary development and system integration.</li> <li>• <b>Flexible Encoding Support:</b> Supports multiple SMS encoding formats to ensure accurate delivery of content in different languages.</li> </ul>
<b>Professional Voice &amp; Management</b>	<ul style="list-style-type: none"> <li>• <b>Rich Call Control:</b> Supports call duration limits, call count limits, blacklist management, call waiting/transfer, and call statistics.</li> <li>• <b>HD Voice Codecs:</b> Compatible with G.711-ulaw/alaw, GSM, G.722, G.726, G.729, and other codecs to adapt to different bandwidth environments.</li> <li>• <b>Refined Operations:</b> Supports PIN verification, balance inquiry, number inquiry, and CDR (Call Detail Record) logging for cost management.</li> </ul>
<b>Convenient O&amp;M Features</b>	<ul style="list-style-type: none"> <li>• <b>Flexible Network Configuration:</b> Supports SIP/IAX2 protocols with flexible wireless group settings.</li> <li>• <b>Remote Management Capability:</b> Supports online firmware updates, Syslog remote logging, and SIP/RTP packet capture to greatly simplify O&amp;M work.</li> <li>• <b>Data Security Backup:</b> Supports configuration file backup and restore to ensure system configuration security.</li> </ul>

## DTU — Digital Trunk Unit Board



Feature Dimension	Detailed Characteristics
High Concurrency & High Performance	<ul style="list-style-type: none"> <li>• <b>Multiple Interface Specs:</b> Available in 1/2/4 T1/E1 interface versions, flexibly adapting to trunk access requirements of different scales.</li> <li>• <b>Large Concurrent Capacity:</b> Supports up to <b>120 concurrent calls</b> (4E1) per board, meeting the high traffic demands of large and medium call centers.</li> </ul>
Comprehensive Signaling Support	<ul style="list-style-type: none"> <li>• <b>Full Protocol Coverage:</b> Perfectly supports <b>PRI</b>, <b>SS7</b> (Signaling System 7), and <b>R2</b> signaling, meeting interconnection requirements with different carriers.</li> <li>• <b>Global Adaptation:</b> Supports R2 signaling standards for up to <b>24 countries</b>, with continuous additions, suitable for global deployment.</li> <li>• <b>Broad Codec Compatibility:</b> Supports G.711(A/U), G.729A, G.723.1, G.722, G.726, iLBC, Opus, AMR, and other mainstream audio codecs.</li> </ul>
Professional O&M & Development	<ul style="list-style-type: none"> <li>• <b>Open API Interface:</b> Fully open <b>API (Asterisk Manager Interface)</b>, facilitating secondary development and feature customization.</li> <li>• <b>Network &amp; Security:</b> Supports SIP/TCP/UDP/RTP protocols, integrates HTTPS secure access.</li> </ul>
Convenient Configuration Experience	<ul style="list-style-type: none"> <li>• <b>Web Visual Configuration:</b> Features a clean and easy-to-use Web management interface for effortless gateway parameter configuration.</li> <li>• <b>Plug-and-Play Design:</b> Independent gateway module design, simple to deploy with no complex system integration required.</li> </ul>

## ACU — Audio Broadcast Unit Board

ACU audio broadcast unit board, 2-in/2-out, RCA jack interfaces



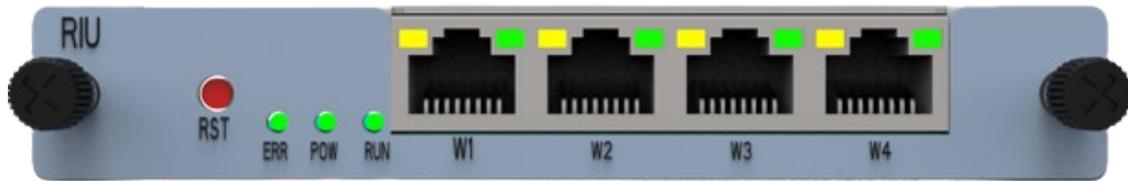
Full unit render — can be used standalone as a gateway



Feature Dimension	Detailed Characteristics
<b>Audio Interconnection &amp; Control</b>	<ul style="list-style-type: none"> <li>• <b>Multi-Source Audio Interface:</b> Provides <b>2× input / 2× output</b> RCA jack interfaces, connectable to microphones, mixing consoles, amplifiers, speakers, and other audio devices.</li> <li>• <b>Two-Way Voice Transmission:</b> Enables voice sending/receiving from phones and microphones to be amplified and transmitted over telephone lines, supporting integration of remote phone voice into local broadcast systems.</li> <li>• <b>Flexible Control Capability:</b> Features powerful telephone access control, allowing users to connect different external devices to achieve personalized audio playback and broadcast control.</li> </ul>
<b>Ultimate Audio Quality</b>	<ul style="list-style-type: none"> <li>• <b>Professional Noise Reduction:</b> Built-in echo suppression and noise suppression technology provides unparalleled noise elimination for clear and pure voice.</li> <li>• <b>Patented Voice Algorithm:</b> Uses OpenVox's proprietary patented voice processing algorithm to ensure high-quality voice calls even in complex environments.</li> <li>• <b>Synchronous Dual Output:</b> Supports simultaneous output of two audio signals to meet multi-zone broadcasting or backup recording needs.</li> </ul>
<b>Unified Communications Applications</b>	<ul style="list-style-type: none"> <li>• <b>Multi-Network Convergence Access:</b> Features powerful multi-line telephone processing capability, supporting mixed access of <b>SIP</b>, <b>PSTN</b>, and <b>GSM</b> lines.</li> <li>• <b>Video Conferencing:</b> Optimized for conference scenarios, ensuring clear voice quality in video conferences and solving audio access challenges of traditional conferencing systems.</li> <li>• <b>High Cost-Effectiveness:</b> Uses 1U standard design to save deployment space, providing a simple system integration solution at a moderate cost.</li> </ul>
<b>Convenient Configuration Management</b>	<ul style="list-style-type: none"> <li>• <b>Web Visual Configuration:</b> All parameter configurations can be done through a user-friendly Web management interface; simple to operate without requiring a professional audio engineer.</li> </ul>

## RIU — Wireless Trunking Unit Board

RIU wireless trunking unit board, 2-channel/4-channel selectable, RJ45 interfaces



Feature Dimension	Detailed Characteristics
<b>Unified Communications Capability</b>	<ul style="list-style-type: none"> <li>• <b>Bidirectional Interconnection:</b> Enables two-way voice communication between telephone terminals (PSTN/SIP) and wireless radios (handheld/vehicle-mounted).</li> <li>• <b>Hybrid Line Support:</b> Simultaneously supports traditional PSTN telephone line access and SIP-based VoIP line access.</li> <li>• <b>Standard Protocol Integration:</b> Based on standard SIP protocol, seamlessly integrates with mainstream IP-PBX, softswitches, and dispatch command systems.</li> </ul>
<b>Deployment &amp; Compatibility</b>	<ul style="list-style-type: none"> <li>• <b>Broad Device Compatibility:</b> Perfectly compatible with mainstream brand handhelds and vehicle radios including Motorola and Kenwood.</li> <li>• <b>Flexible Deployment Forms:</b> Supports mixed insertion as a UCP platform service board, or standalone deployment as an independent gateway.</li> <li>• <b>Standardized Interfaces:</b> Available in 2-channel/4-channel configurations, using RJ45 standard interfaces and professional control cables for plug-and-play operation.</li> </ul>
<b>Audio Processing Technology</b>	<ul style="list-style-type: none"> <li>• <b>Proprietary Voice Algorithm:</b> Voice processing algorithm developed from multi-party communication experience, with call clarity and fidelity superior to comparable products.</li> <li>• <b>Intelligent Anti-Clipping Technology:</b> Built-in voice delay buffer mechanism effectively solves word and speech clipping issues when VOX is enabled.</li> <li>• <b>Fully Adjustable Parameters:</b> Supports input/output volume adjustment, line level control, and VOX (Voice Activation) sensitivity adjustment.</li> </ul>
<b>Professional Dispatch Control</b>	<ul style="list-style-type: none"> <li>• <b>Advanced Signaling Support:</b> Supports COR/PTT valid signal detection and user-defined settings.</li> <li>• <b>Emergency Preemption:</b> Supports SIP INFO preemption function, meeting emergency command and dispatch scenario requirements.</li> <li>• <b>Diverse Call Modes:</b> Supports analog trunking unicast, group call, and various dialing and digit collection rule configurations.</li> <li>• <b>Hotline Call:</b> Supports PTT hotline call function — press to connect.</li> </ul>

## RSU — RAID Card Unit Board

RAID module unit, supports RAID 1, RAID functionality is only supported in the 4U chassis.



Feature Dimension	Detailed Characteristics
<b>High Performance &amp; Reliability</b>	<ul style="list-style-type: none"> <li>• <b>Redundant Backup (RAID 1):</b> Uses data mirroring technology; when the primary hard drive suffers physical damage, the mirror drive takes over seamlessly, ensuring zero data loss and uninterrupted service.</li> </ul>

Feature Dimension	Detailed Characteristics
<b>Flexible Deployment Architecture</b>	<ul style="list-style-type: none"> <li>• <b>Combination Expansion:</b> Requires two <b>SEU (hard drive expansion boards)</b> to build a complete RAID storage system.</li> <li>• <b>Dedicated Chassis Support:</b> This feature is designed for high-reliability scenarios and currently only supports the <b>4U chassis (UCP4131)</b> to ensure ultimate stability of high-end equipment.</li> <li>• <b>Independent Module Design:</b> An independent RAID control unit reduces the burden on the main control CPU, further improving overall processing efficiency.</li> </ul>
<b>Convenient Management &amp; Monitoring</b>	<ul style="list-style-type: none"> <li>• <b>Real-Time Status Monitoring:</b> Front panel integrates <b>RUN</b> (running), <b>HDD-R</b> (right drive), and <b>HDD-L</b> (left drive) status indicator lights for at-a-glance hard drive working status and fault alerts.</li> <li>• <b>Simple Configuration:</b> RAID arrays can be quickly built without complex underlying commands, lowering the O&amp;M threshold.</li> </ul>

## SEU — Hard Drive Expansion Board

Feature Dimension	Detailed Characteristics
<b>Flexible Storage Expansion</b>	<ul style="list-style-type: none"> <li>• <b>Massive Capacity Expansion:</b> Serves as a powerful supplement to onboard control board storage, easily handling data storage demands for long-duration call recording and system logs.</li> <li>• <b>Multiple Media Support:</b> Compatible with mainstream <b>2.5-inch mechanical hard drives (HDD)</b> and <b>2.5-inch solid-state drives (SSD)</b>; users can choose flexibly based on cost and performance requirements.</li> <li>• <b>On-Demand Capacity Configuration:</b> Supports flexible configuration of the number of drives according to chassis specifications, maximizing chassis space utilization.</li> </ul>
<b>Convenient Maintenance Design</b>	<ul style="list-style-type: none"> <li>• <b>Hot-Swap Architecture:</b> Supports a hot-swappable design allowing hard drive installation and replacement without disassembling the chassis, greatly reducing maintenance difficulty.</li> <li>• <b>Convenient Data Migration:</b> The independent hard drive board design makes physical data disk transfer easier, facilitating data backup and off-site archiving.</li> <li>• <b>Visible Status Indication:</b> Front panel equipped with PWR status indicator light for at-a-glance device operating status.</li> </ul>
<b>Multi-Scenario Adaptation</b>	<ul style="list-style-type: none"> <li>• <b>Full Series Chassis Compatibility:</b> Perfectly compatible with all UCP series chassis, meeting storage expansion needs of enterprises of different scales.</li> <li>• <b>Tiered Expansion Plan:</b> 1U chassis supports up to <b>1</b> hard drive; 2U chassis supports up to <b>4</b> hard drives; 4U chassis supports up to <b>6</b> hard drives.</li> </ul>