OpenVox Communication Co Ltd
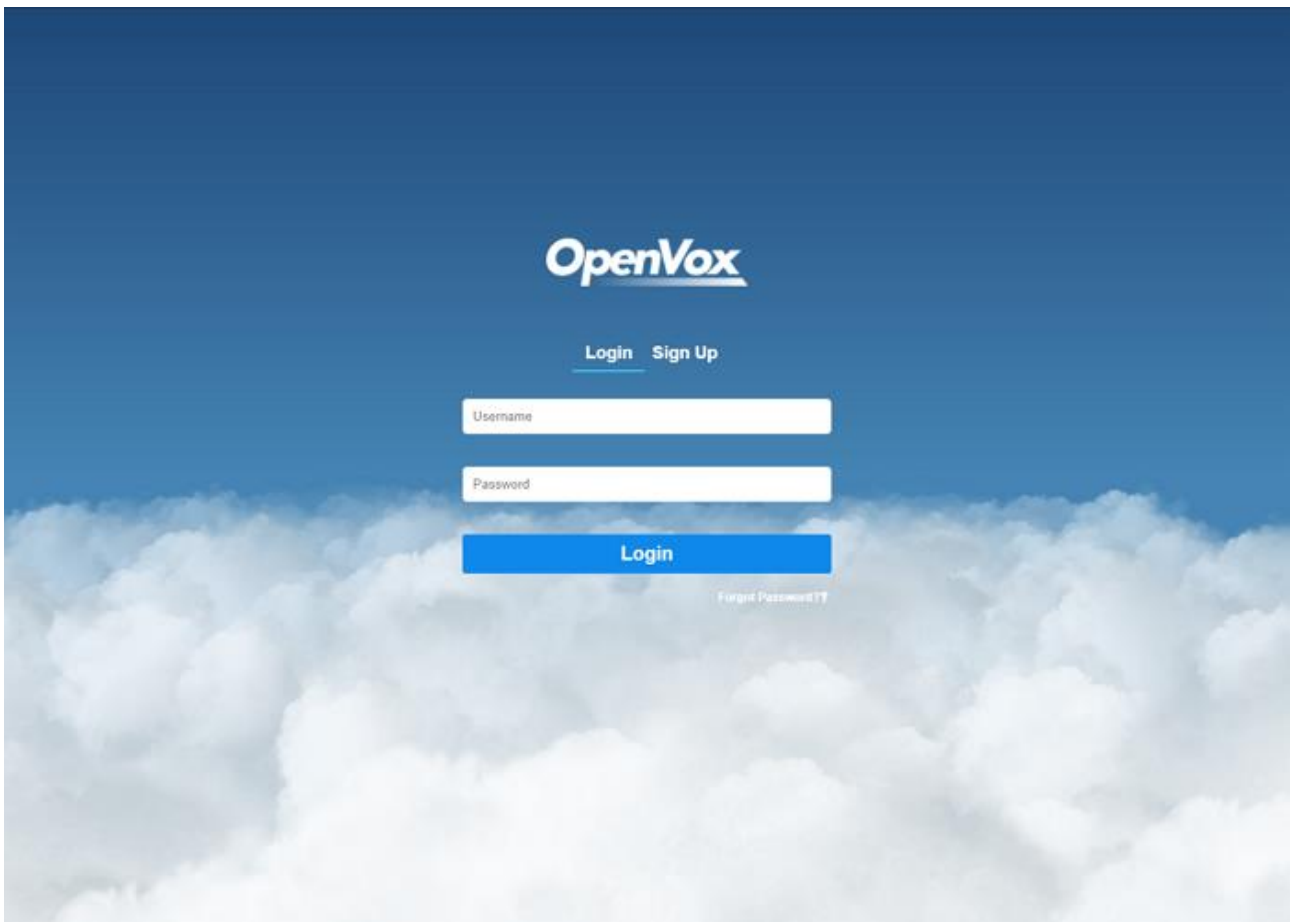

Cloud Management Platform User Manual

Version 2.0

OpenVox Communication Co Ltd

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Revise History

Version	Release Date	Description
1.0	19/04/2018	First Version
2.0	22/06/2018	Apply for the Cloud Management Platform 2.0 version

Attention：It applies to DWG Series E1 Gateway firmware version 2.4.2 and later;
UC Series IPPBX firmware version 2.5.3 and later;
Wireless Gateway firmware version 2.0.12 and later.

Contents

1. Register an account on the Cloud Platform

1.1 Sign Up and Activation

1. Enter into the website https://cloud.openvox.cn/, and fill in the registration

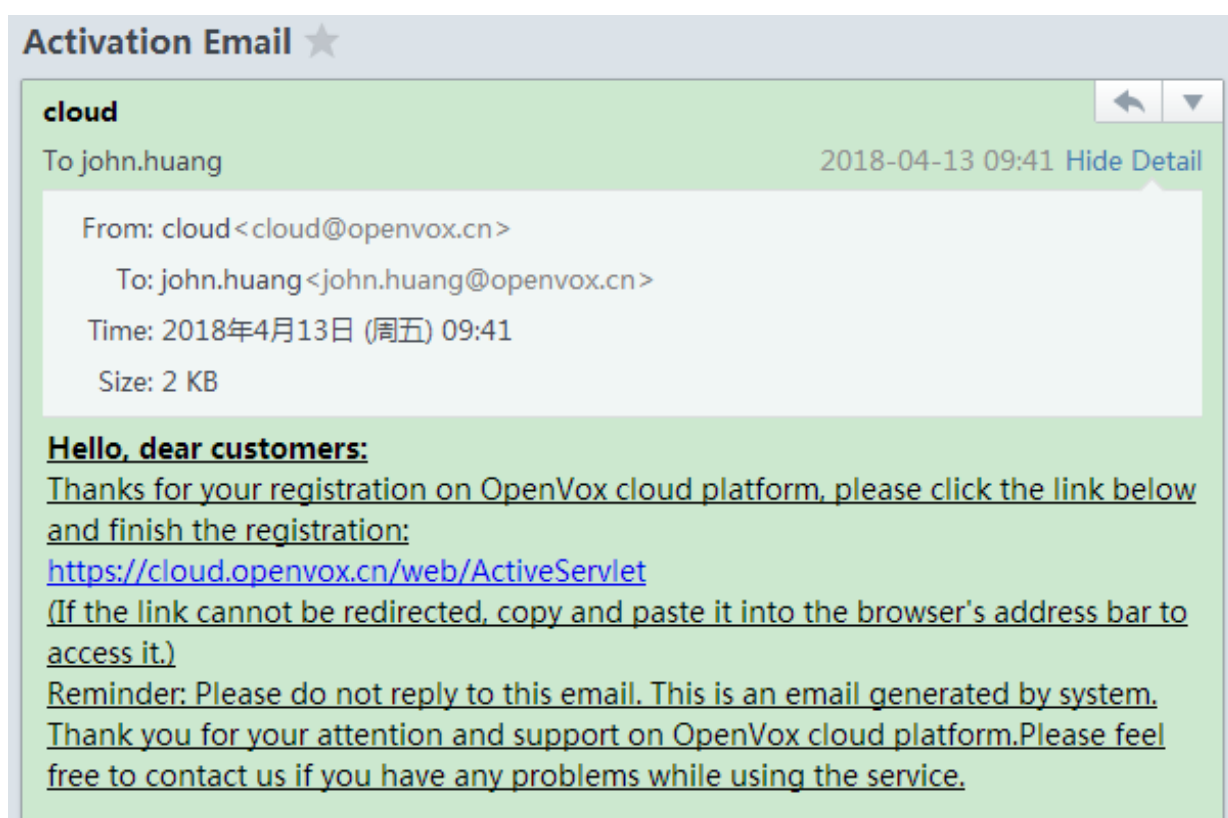   information correctly.

Figure 1-1-1 Sign Up

2. Click "Sign Up", you will see the prompt.

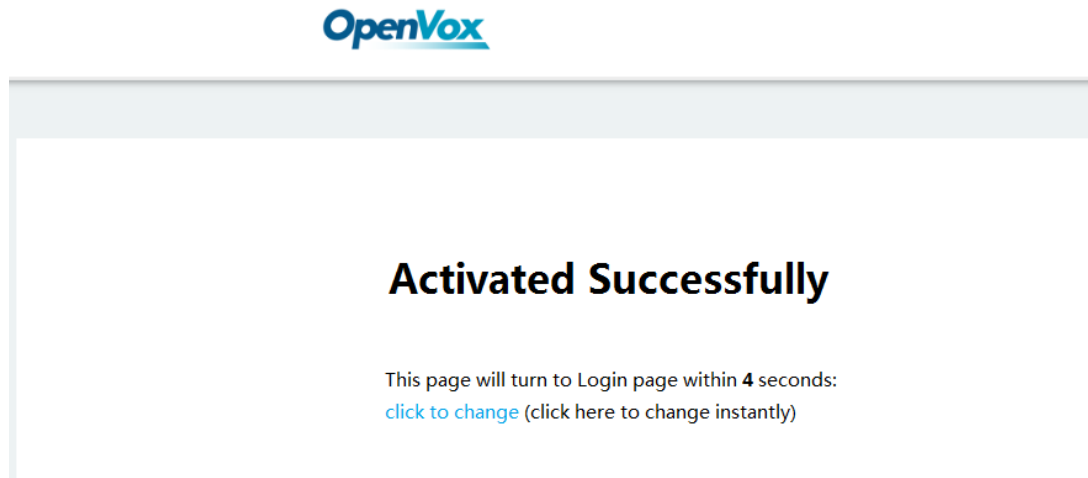**Figure 1-1-2 Successful Registration**
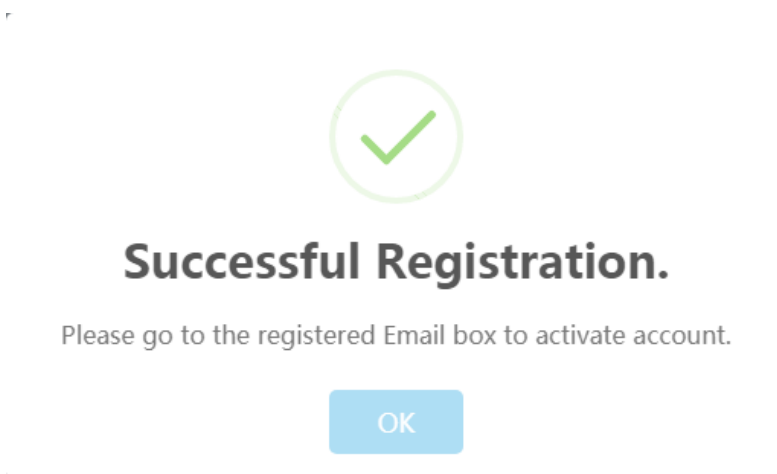
3. Please follow the prompt to activate your account.

Figure 1-1-3 Activate Account

4. Activated successfully.

Figure 1-1-4 Activated Successfully

1.2 Log in

1. Fill in the account info and click "Login" button.

Figure 1-2-1 Login

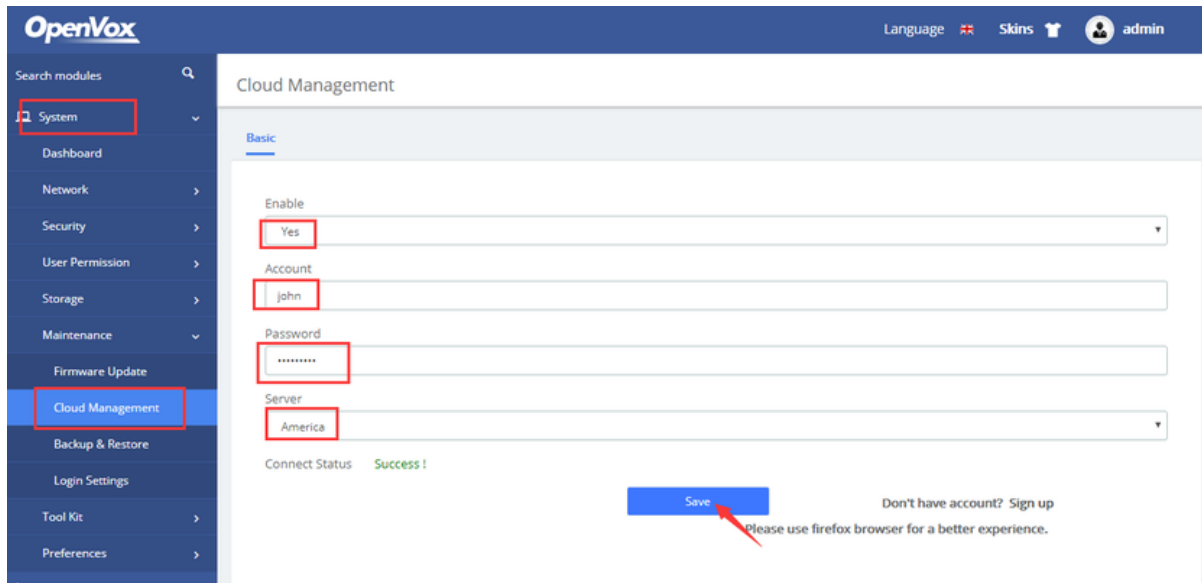OpenVox Communication Co., LTD.   Website: www.openvox.cn

2. Set up OpenVox Devices

1. Enter the UI of devices, and go to page "ADVANCED > Cloud" (DGW Series E1 Gateway/Wireless Gateway) OR "System > Maintenance > Cloud Management"(UC Series IPPBX);

2. Fill in the account and password;

3. Turn on the switch and click "save", this device will connect to the cloud management platform, and the connection status will change.

Figure 2-1 E1 Gateway Cloud Management Interface

Figure 2-2 Wireless Gateway Cloud Management Interface

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Figure 2-3 IPPBX Cloud Management Interface

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3. Operate the Equipment on Openvox Cloud Platform

3.1 HOME

The **HOME** page of OpenVox Cloud Platform is composed of five parts: navigation bar, search bar, filter box, tabs and content area.
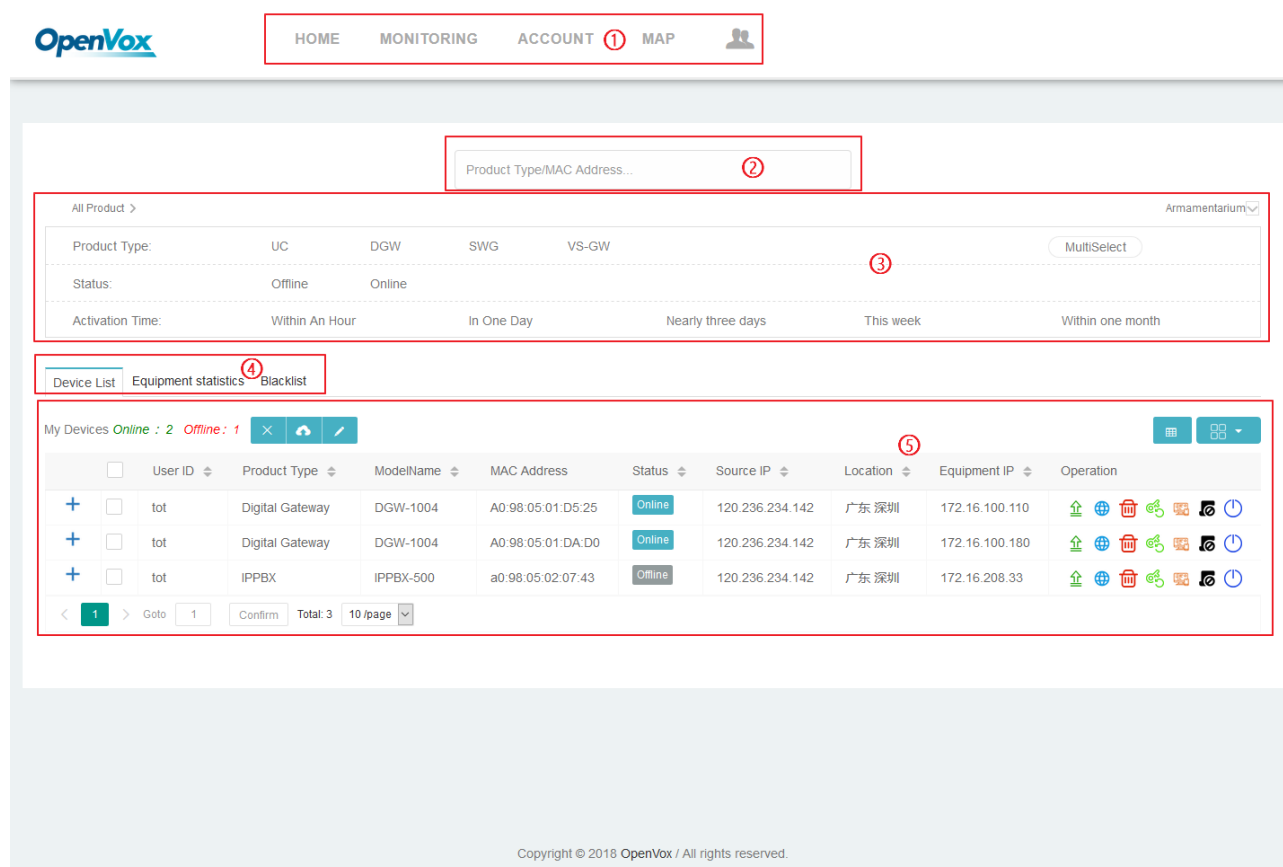
Figure 3-1 Home Page Layout

Table 3-1 Definition of Home Page Layout

Item	Description
①**Navigation**	Include the following menu items:

Bar	➢ **Home:** You can see all the OpenVox Communication Equipment connected to your account and filter/search/manage them as you wish. ➢ **Monitoring:** In this module, you can enable or disable the monitoring function. If the operation is "enable", you will receive an email notifying you the offline of your device from the cloud server. ➢ **Account**: You can add or edit accounts in this page. ➢ **Map**: Here you can see regional distribution of all equipment.
②Search Bar	Here you can enter the User ID, Product Type, Model Name, MAC Address and IP Address of any device to search.
③Filter Box	Used to filter the devices in the **Device List** and **Blacklist**.
④Tabs	Include the following tabs: ➢ **Device List**: On this tab page, you can see all devices connected to your account, and execute Upgrade, WEB Remote Access, SSH Remote Access, Delete, Reset Password, Blacklist, Reboot, etc. as you needed. ➢ **Equipment Statistics**: On this tab, you can view device statistics. ➢ **Blacklist**: You can view and remove blacklisted

	devices under this tab.
⑤Content Area	View information or operate device.

3.1.1 Device List

1. Under **Device List**, you can see all the OpenVox Communication Equipment connected to your account.

Figure 3-1-1 Devices List

Figure 3-1-2 Devices Tag

2. If the OpenVox Communication Equipment is connected to the cloud platform, you will see the **Online** status on the **Devices List**.

3. Click the "**+**" sign to view the details of the device.

Figure 3-1-3 Devices Details

4. If you want to configure the devices which are in a distance through the web interface, you can log in to the cloud platform and click on the 🌐 **WEB Remote Access** button, then you will enter an interface to operate or monitor your device.

Figure 3-1-4 Web Remote Access

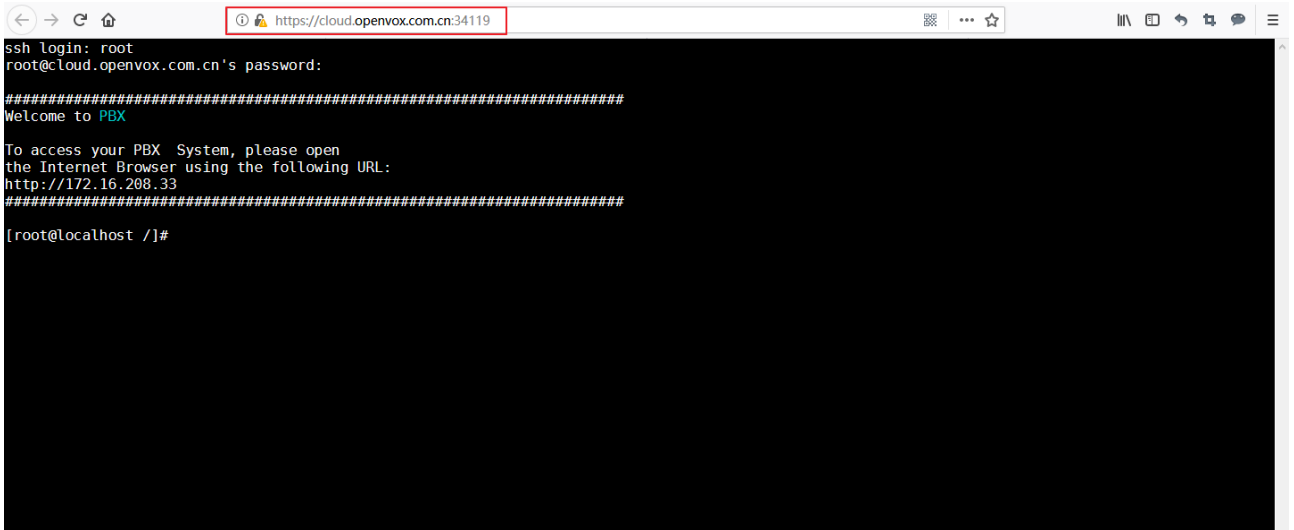OpenVox Communication Co., LTD.   Website: www.openvox.cn
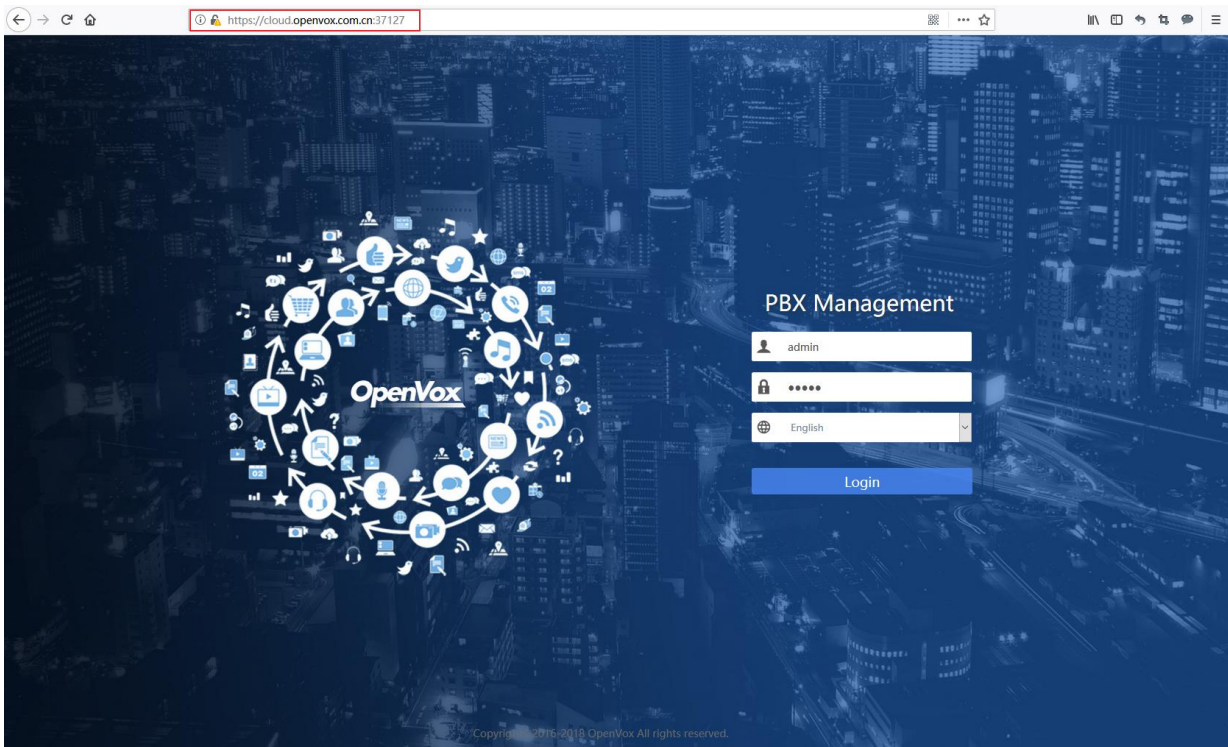
5. If you want to get information via CLI, you can click 📟 **SSH Remote Access** to access the command line interface on web page.
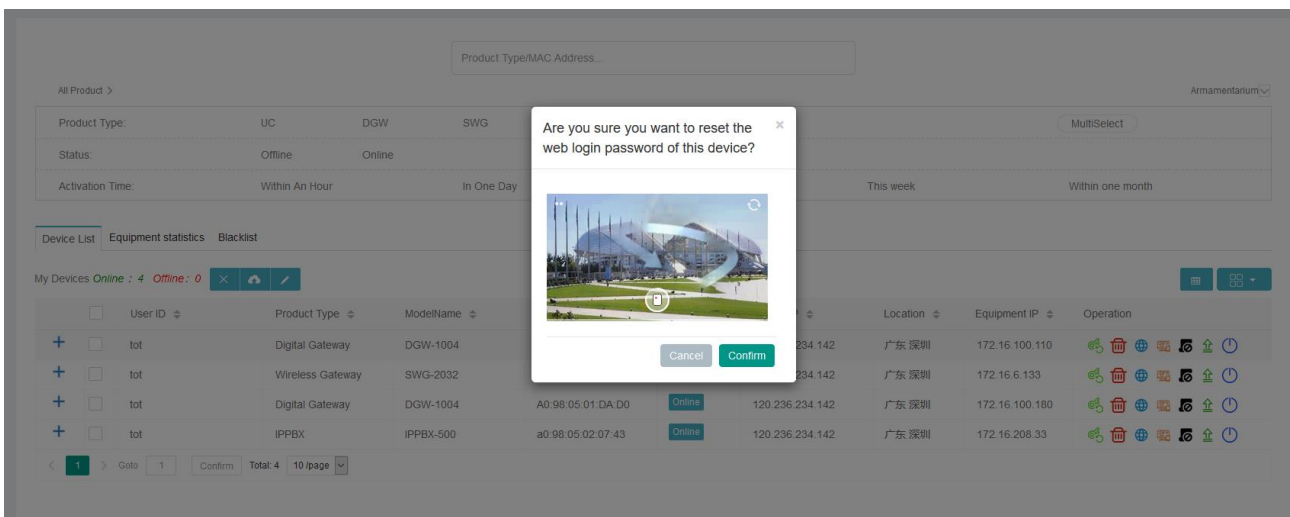
Figure 3-1-5 Command line Interface

6. If you forgot the password of a device connected to the cloud management platform, click the 🔑 **Reset** icon as marked in the figure. After passing the verification, the password will be reset to the default "admin/admin".

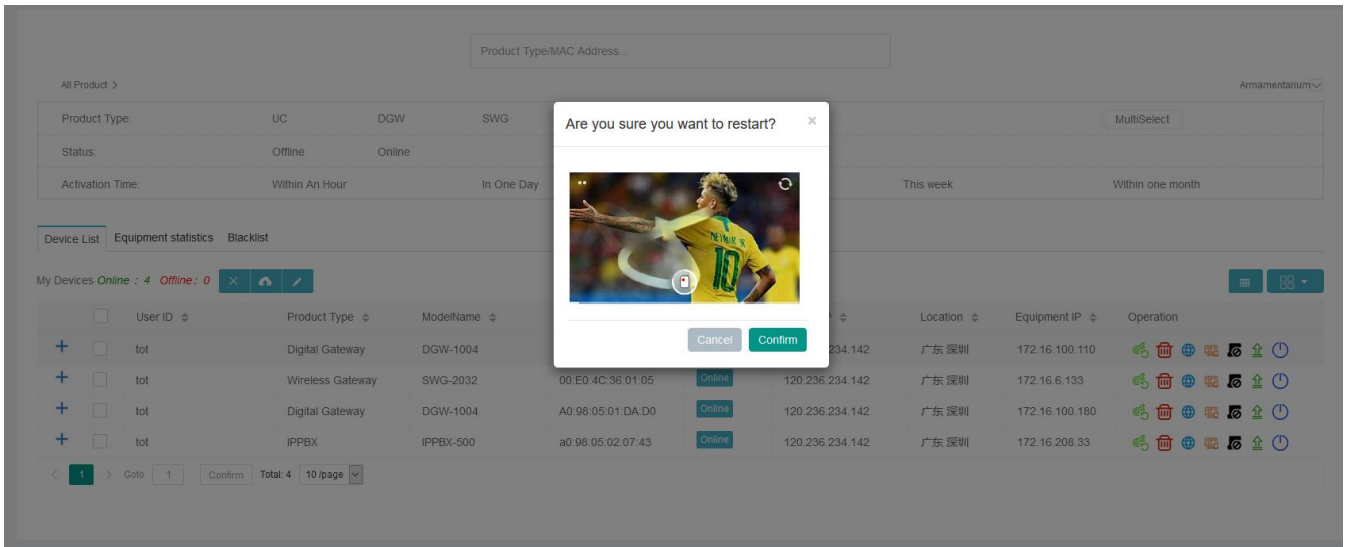**Figure 3-1-6 Reset Password**

7. If you want to reboot some remote devices, you can click **Reboot** button ⏻ , pass the verification and confirm, the chosen device will reboot automaticlly.
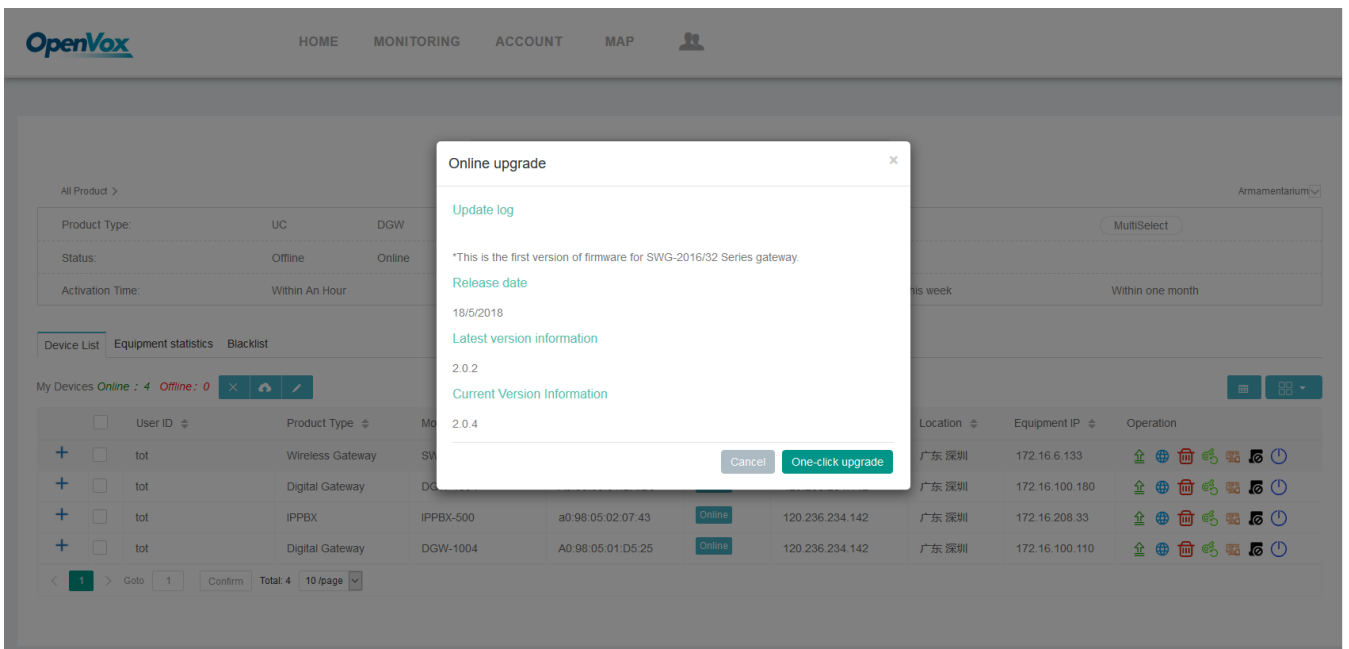
Figure 3-1-7 Reboot

8. Click the 🔼 **Upgrade** icon. The pop-up window will prompt the current device version, the latest version, and the update log. You can upgrade the device to the latest version on the cloud management platform.
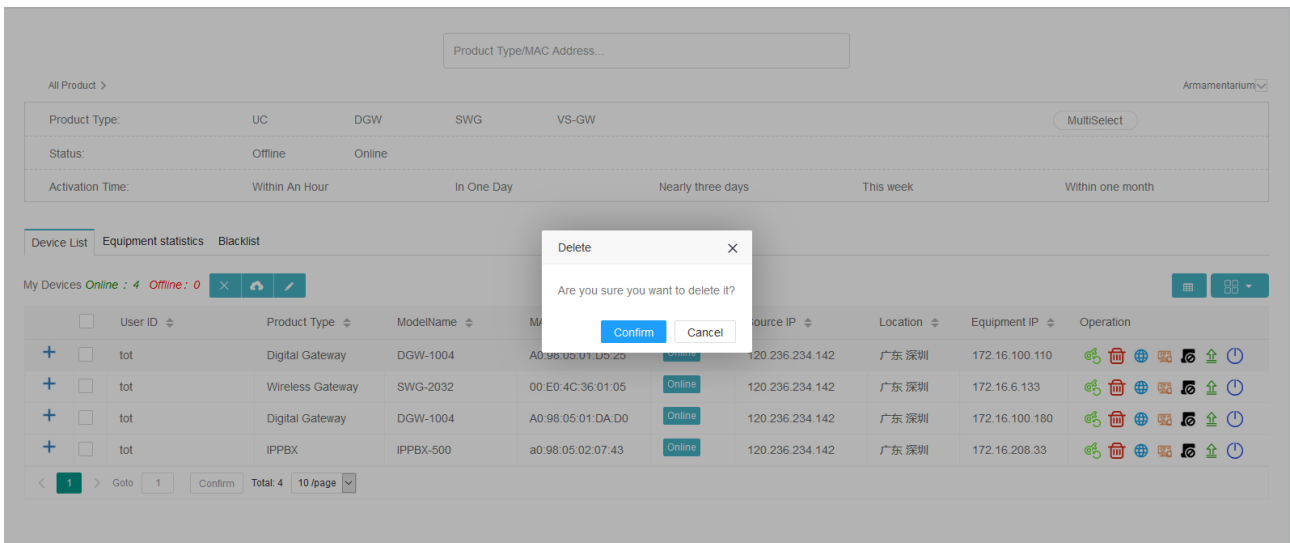
Figure 3-1-8 Upgrade

9. If you want to remove some devices that will not be online again, you can 🗑 **Delete** them.
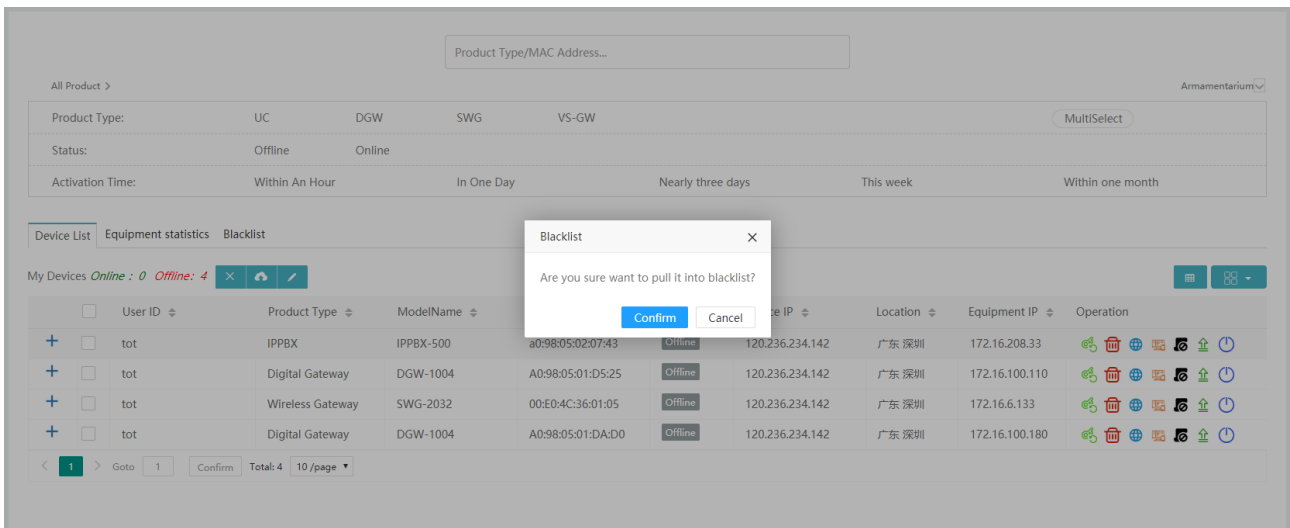
Figure 3-1-9 Delete

10. While if you want to remove some devices that connect to your account constantly,
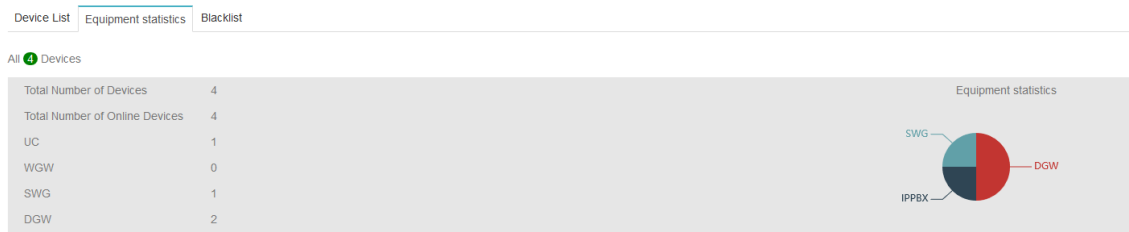
    you can [icon] **Add them to Blacklist**.

Figure 3-1-10 Add to Blacklist

3.1.2 Equipment Statistics

Under the **Equipment Statistics** tab, you can see the number of connected devices

and online devices under the current account, what's more, there also provides an
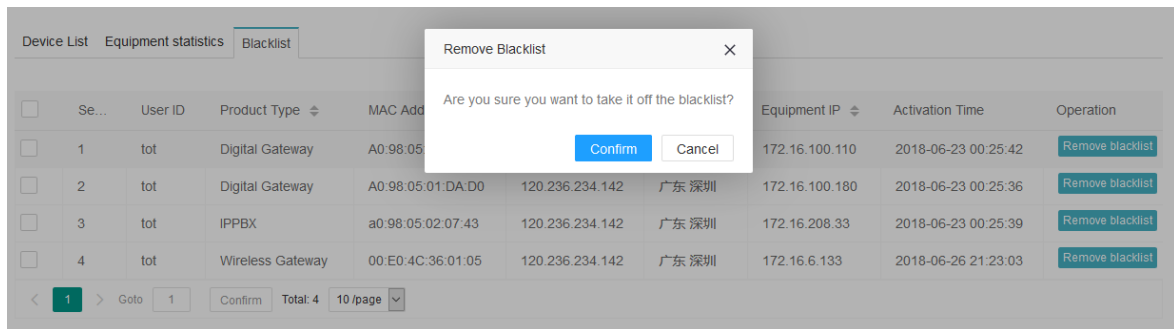
intuitive pie chart.

Figure 3-1-11 Equipment Statistics

3.1.3 Blacklist

In the **Blacklist** Page, you can check the blacklist and remove device from the blacklist.

Figure 3-1-12 Remove from Blacklist

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3.2 MONITORING

On this page, you can enable or disable the monitoring service. When you enable the monitoring service, you will receive an alert email ten minutes after the device turns offline.

Figure 3-2-1 Monitoring Service
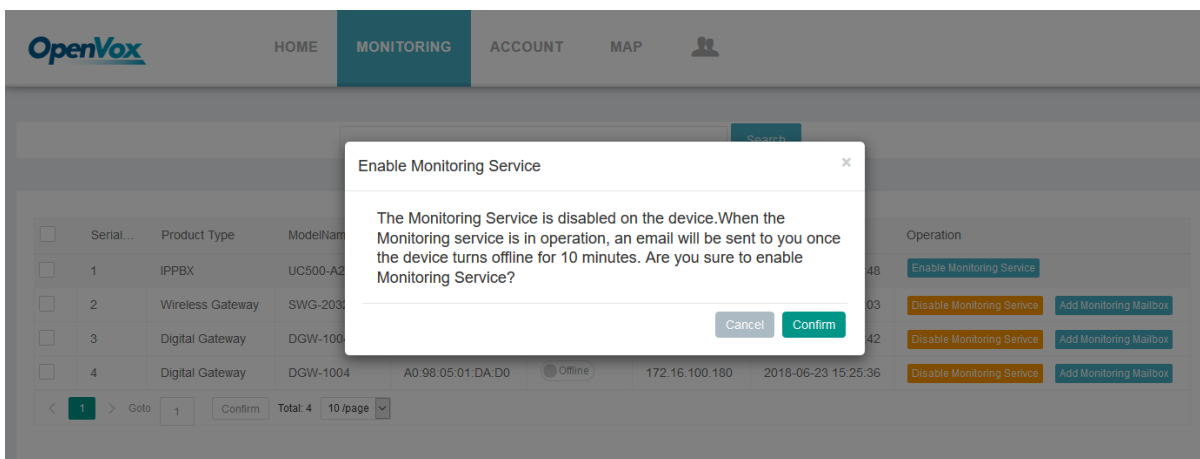
For devices that enabled the cloud monitoring service, you can add a monitoring email address. After the device goes offline, we will send an alert email to your registered email address and the monitoring email address you set. Support batch add mailboxes, separated by a newline.
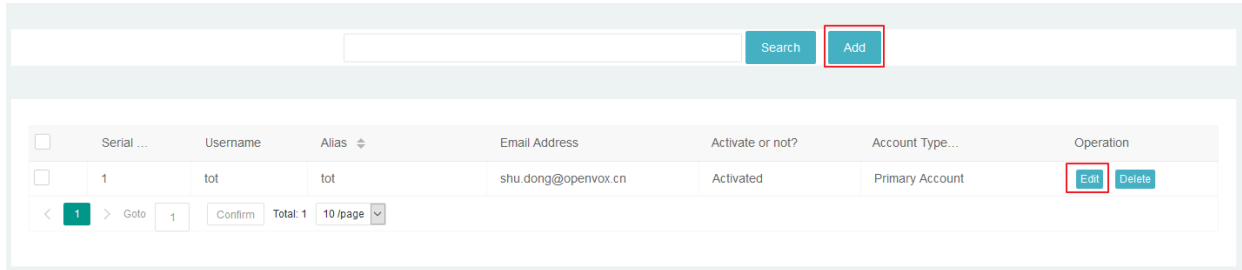
Figure 3-2-2 Add Monitoring Mailbox
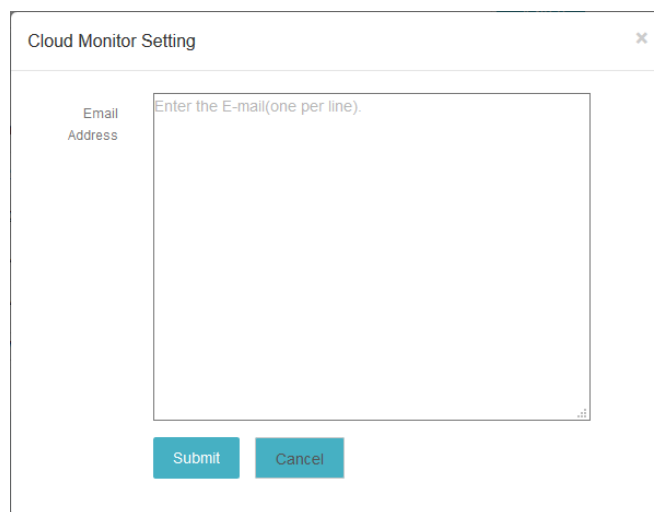
3.3 ACCOUNT

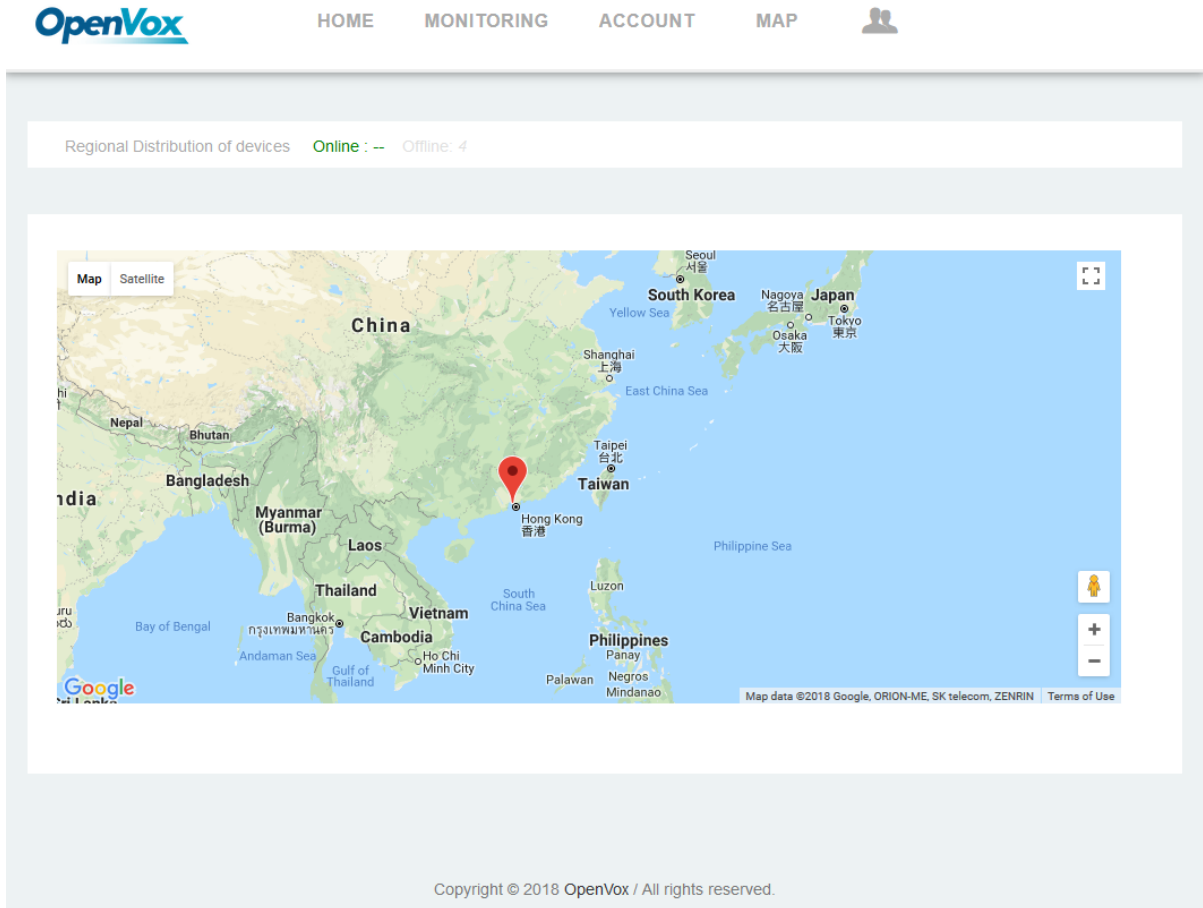In this section, you can add sub-account or edit accounts as you wish.

Figure 3-3-1 Account

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3.4 MAP

You can check the location of devices on **MAP** page.

Figure 3-4-1 Map

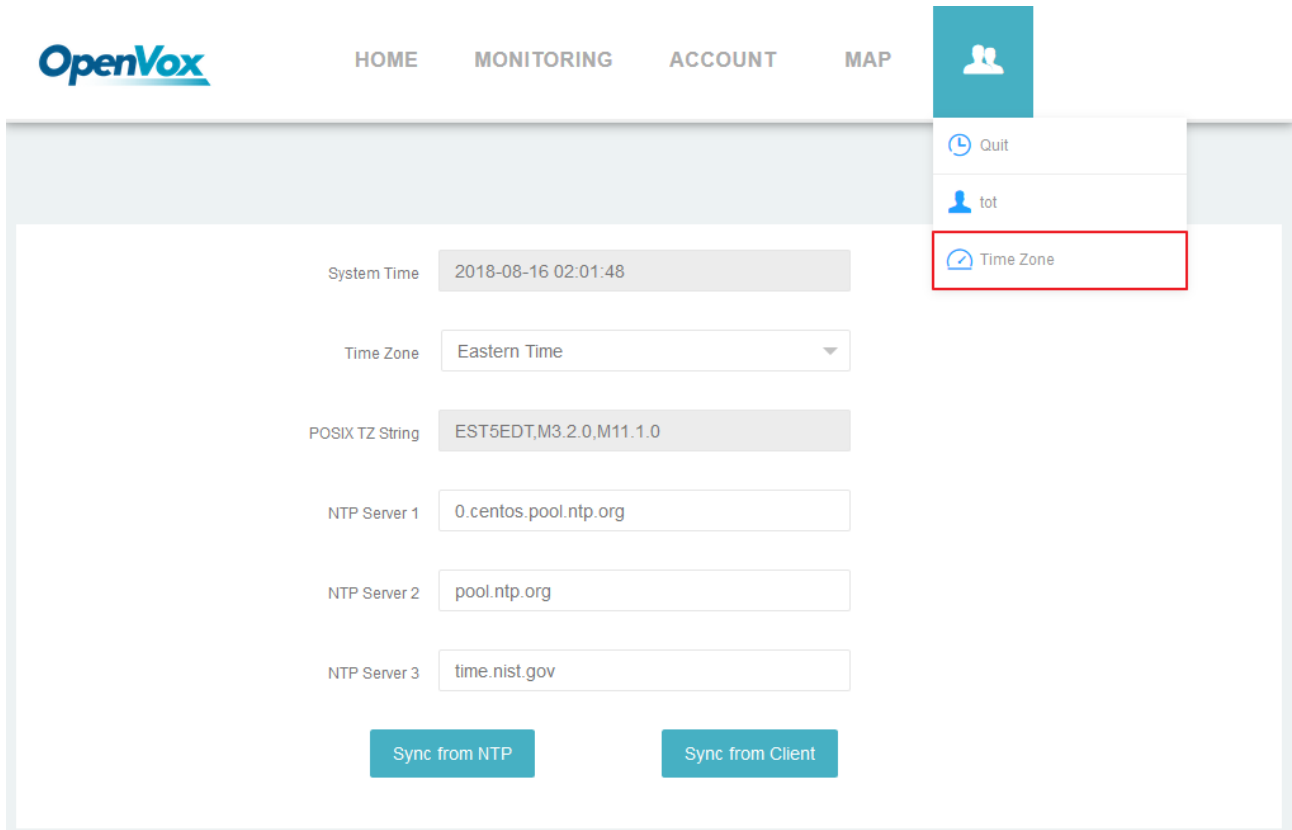OpenVox Communication Co., LTD.   Website: www.openvox.cn

3.5 Time Zone

You can set the time zone of your region on **Time Zone** page.

Figure 3-5-1 Time Zone

3.6 Operation Log

You can view the actions of this account on **Operation Log** page.

Figure 3-6-1 Operation Log